

EAL Purpose Statement:

501/0856/6 EAL Level 3 NVQ Diploma in Business Improvement Techniques (QCF)

Qualification Overview:

This level 3 qualification is a National Vocational Qualification (NVQ) based on national occupational standards for Business Improvement Techniques which are statements of performance that describe what competent people in a particular occupation or task are expected to be able to do. It involves the skills and knowledge needed for occupations in business improvement techniques related to lean business process and quality improvement.

Delivered in the workplace (or a setting that replicates the workplace), NVQs can be undertaken as a standalone vocational qualification, or as part of an apprenticeship. They can be taken by full-time employees or by school and college students with a work placement or part-time job that enables them to develop the appropriate skills in the workplace.

The qualification has **2 pathways** covering either process improvement or quality improvement which are linked to typical job roles. The primary purpose of this qualification is to confirm your occupational competence in a specific job role and you will need to select the appropriate pathway to enable you to achieve the assessment requirements.

The achievement of NVQs will encourage an employee to value their contribution to the workplace, and it will develop their skills and potential within the field of business improvement techniques.

What does this qualification cover?

To achieve this qualification you need a **minimum of 94 credits**.

You must complete all units in group A which will give you 14 credits, you must then select a pathway and within that pathway complete sufficient units to achieve the remaining 80 required credits. You must not duplicate a unit. The units cover the skills, knowledge and understanding in a wide variety of business improvement techniques activities including:

- statutory regulations
- leading effective teams
- applying continuous improvement techniques
- developing visual management systems
- creating flexible production and manpower systems
- applying Six Sigma methodology to a project
- applying FMEA
- carrying out process flow mapping

NVQs are assessed by **portfolio of evidence** which details what you've done at work and **observation** from an assessor who watches you work and checks that you can do the work-related tasks.

For further details on the **pathways** available, please contact the EAL customer services team: Tel +44 (0)1923 652 400 or via Email: customercare@eal.org.uk

Who could take this qualification? OR who is this qualification designed for?

- Anyone responsible for carrying out or applying quality and process improvements in the workplace such as supervisors, team leaders or facilitators with responsibility for improving business performance
- Those people who, through Continuous Professional Development, are being prepared to take on staff responsibilities in a business improvement environment

It is suitable for learners aged:

- 16-18
- 19+

What could this qualification lead to?

Typical job roles include:

Production Engineer, Metals Industry Production Operative, Manufacturing Production Manager, Quality Control Inspector, Project Manager or Quality Manager

Progression to further learning:

You will be able progress onto other engineering based qualifications such as:

- EAL Level 2 Certificate in Business-Improvement Techniques (QCF)
- EAL Level 3 Diploma in Business-Improvement Techniques (QCF)
- EAL Level 3 NVQ Diploma in Business-Improvement Techniques (QCF)
- EAL Level 4 NVQ Diploma in Business-Improvement Techniques (QCF)
- EAL Level 3 Award in Six Sigma Quality Methodology (QCF)

Which will further broaden your skills set and increase your employability in the fields of engineering and quality control.

Apprenticeships:

The qualification provides progression opportunities for learners seeking to enter into an Apprenticeship and is included in the Semta Apprenticeship Framework: Operations and Quality Improvement (England).

Similar titled qualifications offered by EAL (e.g. Award/Certificate/Diploma):

- EAL level 1 NVQ Diploma in Business improvement techniques (QCF)

Who supports this qualification?

This qualification is supported by **The Society of Operations Engineers (SOE)** who are a professional body and one the 36 Professional Engineering Institutions (PEI) licensed by Engineering Council for those engaged in the Engineering industry.

Any other relevant information:

Ofqual Qualification code: 501/0856/6
QCF Level: 3
QCF Credit Value: 94
Guided Learning Hours (GLH): Min 320 Max 433

Further Information:

For further information on this qualification, please contact our customer services team:
EAL Customer Services
Tel: +44 (0)1923 652 400 **Email:** customercare@eal.org.uk