

### EAL Purpose Statement:

<b>Qualification Title:</b>	<b>600/9793/0 EAL Level 3 NVQ Diploma in Engineering Technical Support (QCF)</b>
<b>Qualification Overview:</b>	<p>This qualification is a National Vocational Qualification (NVQ). It involves the skills and knowledge needed for engineering technical support.</p> <p>NVQs are based on national occupational standards, which the learner must meet to be competent in a particular task.</p> <p>The achievement of NVQs will encourage an employee to value their contribution to the workplace, and it will develop their skills and potential within the engineering technical support field.</p> <p><b>What does this qualification cover?</b></p> <p>The skills and knowledge in one or more of a wide variety of engineering technical support activities including:</p> <ul style="list-style-type: none"> <li>• engineering drawing</li> <li>• quality control</li> <li>• non-destructive testing</li> <li>• computer control programming</li> <li>• integrated business operational support</li> <li>• engineering software development</li> <li>• It is accredited by Ofqual at QCF Level three.</li> </ul> <p><b>Who could take this qualification? OR who is this qualification designed for?</b></p> <ul style="list-style-type: none"> <li>• Individuals who need recognition of their competence in one or more of a wide variety of engineering technical support activities and also need a nationally recognised qualification at Level 3</li> <li>• Learners who are undertaking a SEMTA apprenticeship and wish to progress onto an advanced apprenticeship</li> <li>• Those who are working in an engineering technical support environment and would like to work towards a relevant Level 3 qualification</li> <li>• Those who are new to engineering technical support but are looking for a career change and wish to develop new skills within the industry</li> </ul> <p>It is suitable for learners aged:</p> <ul style="list-style-type: none"> <li>• 16-18</li> <li>• 19+</li> </ul>
<b>What could this qualification lead to?</b>	<p><b>Typical job roles include:</b></p> <ul style="list-style-type: none"> <li>• CAD draught-person</li> <li>• Measurement and control technician</li> <li>• Quality control inspector</li> <li>• Technical support engineer</li> </ul> <p>This qualification relates to the following EAL qualifications:</p> <ul style="list-style-type: none"> <li>• EAL qualifications in Key Skills, Functional Skills and Essential Skills Wales</li> <li>• EAL Level 3 NVQ Diploma in Marine Engineering</li> </ul>

	<ul style="list-style-type: none"><li>• EAL Level 3 NVQ Diploma in Engineering Maintenance</li><li>• EAL Level 3 NVQ Diploma in Engineering Installation and Commissioning</li><li>• EAL Level 3 NVQ Diploma in Mechanical Manufacturing Engineering</li><li>• EAL Level 3 NVQ Diploma in Business Improvement Techniques</li><li>• EAL Level 3 NVQ Diploma in Engineering &amp; Technology (Technical Certificate)</li></ul> <p><b>Apprenticeships:</b> This qualification does not form part of any apprenticeship framework.</p>
<b>Who supports this qualification?</b>	The qualification is supported by The Society of Operations Engineers (SOE).