

EAL Purpose Statement:

501/1707/5 EAL Level 2 NVQ Certificate in Warehousing and Storage (QCF)

Qualification Overview:

This level 2 qualification is a National Vocational Qualification (NVQ) based on national occupational standards for warehousing and storage, which are statements of performance that describe what competent people in a particular occupation or task are expected to be able to do. It involves the skills and knowledge needed for occupations in warehousing and storage including handling and packing goods in logistics operations, fulfilling orders and using and maintaining industrial equipment required in logistics and warehouse operations.

Delivered in the workplace (or a setting that replicates the workplace), NVQs can be undertaken as a standalone vocational qualification, or as part of an apprenticeship. They can be taken by full-time employees or by school and college students with a work placement or part-time job that enables them to develop the appropriate skills in the workplace.

The qualification has numerous units linked to typical job roles. The primary purpose of this qualification is to confirm your occupational competence in a specific job role and you will need to select the appropriate units to enable you to achieve the assessment requirements.

The achievement of NVQs will encourage an employee to value their contribution to the workplace, and it will develop their skills and potential within the field of warehousing, storage and logistics.

What does this qualification cover?

To achieve this qualification you need a **minimum of 26 credits**.

You must complete all units in Group A which will provide 7 credits. The remaining 19 credits will be achieved through a selection of the optional units from Groups B to F which are most appropriate to your job role. The units cover the skills, knowledge and understanding in a wide variety of warehousing and storage activities including:

- Picking and wrapping goods in logistics operations
- Processing orders in logistics operations
- Maintaining cleanliness and hygiene in the logistics and warehousing workplace
- Using mechanical equipment in logistics operations
- Checking and maintaining stock levels
- Maintain the safety and security of hazardous goods and materials in a logistics operation
- Contribute to the provision of customer service

NVQs are assessed by **portfolio of evidence** which details what you've done at work and **observation** from an assessor who watches you work and checks that you can do the work-related tasks.

For further details on the **optional units** available, please contact the EAL customer services team: Tel +44 (0)1923 652 400 or via Email: customercare@eal.org.uk

Who could take this qualification? OR who is this qualification designed for?

- Individuals working in logistics operations such as warehousing and storage, transport, or freight forwarding
- It is particularly relevant to those who already have basic experience and an understanding of the logistics industry
- Learners undertaking an Apprenticeship in warehousing and storage

It is suitable for learners aged:

- 16-18
- 19+

What could this qualification lead to?

Typical job roles include:

Warehouse operative, order picker, forklift truck driver

Progression to further learning:

You will be able progress onto other engineering based qualifications such as:

- EAL Level 3 Certificate in Logistics Operations Management

Which will further broaden your skills set and increase your employability in the engineering industry.

Apprenticeships:

This qualification forms part of the Skills for Logistics Apprenticeship framework.

Similar titled qualifications offered by EAL (e.g. Award/Certificate/Diploma):

- EAL level 1 NVQ Diploma in Warehousing and Storage (QCF)

Who supports this qualification?

This qualification is supported by **The Society of Operations Engineers (SOE)** who are a professional body and one of the 36 Professional Engineering Institutions (PEI) licensed by Engineering Council for those engaged in the Engineering industry.

Any other relevant information:

Ofqual Qualification code: 501/1707/5

QCF Level: 2

QCF Credit Value: 26

Guided Learning Hours (GLH): Min 101 Max 177

Further Information:

For further information on this qualification, please contact our customer services team:

EAL Customer Services

Tel: +44 (0)1923 652 400 **Email:** customercare@eal.org.uk