

EAL Purpose Statement:

500/6590/7 EAL Level 2 NVQ Diploma in Business Improvement Techniques (QCF)

Qualification Overview:

This level 2 qualification is a National Vocational Qualification (NVQ) based on national occupational standards for Business Improvement Techniques, which are statements of performance that describe what competent people in a particular occupation or task are expected to be able to do. It involves the skills and knowledge needed to be able to contribute to the carrying out and application of a range of activities related to lean business process and quality improvement..

Delivered in the workplace (or a setting that replicates the workplace), NVQs can be undertaken as a standalone vocational qualification, or as part of an apprenticeship. They can be taken by full-time employees or by school and college students with a work placement or part-time job that enables them to develop the appropriate skills in the workplace.

The qualification has 2 pathways linked to typical job roles. The primary purpose of this qualification is to confirm your occupational competence in a specific job role and you will need to select the appropriate pathway to enable you to achieve the assessment requirements.

The achievement of NVQs will encourage an employee to value their contribution to the workplace, and it will develop their skills and potential within the field of quality improvement.

What does this qualification cover?

To achieve this qualification you need a **minimum of 56 credits**.

You must complete all units in Group A, then select one of the **two pathways** and complete that pathway's mandatory units and sufficient optional units to achieve the remaining 44 credits. The units cover the skills, knowledge and understanding to support the overall effective operation of businesses across a variety of sectors including:

- Six Sigma
- statistical analysis
- visual management systems
- workplace organisation techniques
- mistake / error proofing
- creation of standard operating procedures

NVQs are assessed by **portfolio of evidence** which details what you've done at work and **observation** from an assessor who watches you work and checks that you can do the work-related tasks.

Who could take this qualification? OR who is this qualification designed for?

- Learners who are interested in making a contribution to the identification and implementation of lean business improvements.
- Employees who have undertaken lean business improvement training and are now acquiring experience within a team and wish to demonstrate their competencies for assessment purposes

It is suitable for learners aged:

- 16-18
- 19+

What could this qualification lead to?

Typical job roles include:

- continuous improvement leader
- continuous improvement specialist
- process improvement leader
- quality improvement manager

Progression to further learning:

You will be able progress onto other quality and business improvement based qualifications such as:

- EAL Level 3 Diploma in Business-Improvement Techniques (QCF)
- EAL Level 3 NVQ Diploma in Business-Improvement Techniques (QCF)
- EAL Level 4 NVQ Diploma in Business-Improvement Techniques (QCF)
- EAL Level 3 Award in Six Sigma Quality Methodology (QCF)

Which will further broaden your skills set and increase your employability in the field of quality and business improvement.

Apprenticeships:

Completion of this qualification can form part of the Semta Apprenticeship Framework: Improving Operational Performance (England).

Similar titled qualifications offered by EAL (e.g. Award/Certificate/Diploma):

- EAL Level 3 Diploma in Business-Improvement Techniques (QCF)
- EAL Level 3 NVQ Diploma in Business-Improvement Techniques (QCF)
- EAL Level 4 NVQ Diploma in Business-Improvement Techniques (QCF)

Who supports this qualification?

This qualification is supported by **The Society of Operations Engineers (SOE)** who are a professional body and one the 36 Professional Engineering Institutions (PEI) licensed by Engineering Council for those engaged in the Engineering industry.

Any other relevant information:

Ofqual Qualification code: 500/6590/7

QCF Level: 2

QCF Credit Value: 56

Guided Learning Hours (GLH): Min 249 Max 323

Further Information:

For further information on this qualification, please contact our customer services team:

EAL Customer Services

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